



MEMORY FOAM PILLOWS

HOW CAN I GET SERVICE ON MY 3 YEAR LIMITED WARRANTY?

Please contact your Beautyrest® Consumer Service Department at 877-399-9397. Law label and copy of original bill of sale must be provided to identify the pillow and validate this warranty. You must provide these documents to your dealer or send to:

Simmons Bedding Company
Consumer Service Department
One Concourse Parkway, Suite 800
Atlanta, GA 30328

or e-mail to: CustomerAssistance@simmons.com

WHAT IS COVERED?

If you purchased a Beautyrest pillow, this warranty covers manufacturing defects in your Beautyrest pillow and the removable fabric cover. Replacement of one piece does not automatically result in the replacement of the other piece. This limited warranty is provided only to the original purchaser from Simmons Bedding Company or its authorized dealers.

HOW LONG IS THE COVERAGE PERIOD?

Warranty coverage is applicable for 3 years from the original date of purchase. Replacement of the pillow or cover does not extend its limited warranty or begin a new limited warranty period.

WHAT WILL SIMMONS DO?

If your Beautyrest® pillow or removable fabric cover fails due to a manufacturing defect, the exclusive remedy under this warranty will be repair or replacement of the defective product in the U.S., Puerto Rico or U.S. Virgin Islands. Simmons reserves the right to substitute comparable materials or models.

YOUR RIGHTS UNDER STATE LAW:

This warranty gives you specific rights, and you may have other rights, which vary from state to state.

WHAT IS EXCLUDED UNDER THIS WARRANTY?

This warranty does not apply to:

- Comfort and firmness preference of the product.
- Normal increase in softness or a decrease in recovery feature due to normal use, temperature or humidity.
- Merchandise sold "as-is", "distressed" or "floor model/sample".
- Damage due to improper cleaning of removable fabric cover (includes snags and discoloration).
- Claims made outside the 50 United States, Puerto Rico or U.S. Virgin Islands.
- Shipping costs-shipping documents or items to Simmons Bedding Company.
- Beautyrest product that is burned, stained, soiled, cut or otherwise damaged or infested with vermin, even if defective. Simmons reserves the right to deny warranty coverage on such products.

MEMORY FOAM DO'S AND DON'TS:

Our memory foam pillows arrive tightly roll packed with the exception of our Absolute Rest™ model which is packaged in a premium bag. Please unwrap and allow 48 hours for this product to return to its original shape. Being sealed in plastic packaging sometimes traps odors. Depending on air circulation and temperature, 1 to 48 hours of open airing usually removes the odor. Due to manufacturing processes, there may be slight variances in the dimensions of this product and/or slight imperfections in the appearance of the foam.

THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, SHALL NOT EXCEED THE TERM OF THIS LIMITED WARRANTY. SIMMONS SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE USE OF YOUR BEAUTYREST® PRODUCT. NO EXPRESSED OR IMPLIED WARRANTIES ARE EXTENDED TO PERSONS WHO PURCHASE THE PRODUCT FROM ANYONE OTHER THAN SIMMONS BEDDING COMPANY OR ITS AUTHORIZED DEALERS, AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.